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## Re: Chime Support: Received Check

1 message

Tue, Nov 1, 2022 at 15:47

To: Support <callcenter@chime.com>

Hey Katherine,

I don't have a checking account at Wells Fargo. Can you tell me if the check is actually from an account with my name on it, or is the check from someone else, written to me?

Regards,

On Tue, Nov 1, 2022, 06:47 Support <callcenter@chime.com> wrote:



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Hi,

My name is Katherine, and I am a Member Service Specialist with Chime.

Chime Financial, Inc. ("Chime") is in receipt of your check dated 10/24/2022. Please note that Chime is a financial technology company, not a bank, and banking services are provided by Chime's partner banks, The Bancorp Bank or Stride Bank, N.A., Members FDIC. As such, Chime is unable to accept physical checks. For instructions on how to deposit a check through the Chime mobile app, please refer to our help center article about [Mobile Check Deposit](#).

For your security, we have returned this check to the sender. Please reach out to any entities to have your checks mailed directly to you.

Thanks,

Katherine- Chime Member Services

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PO Box 417, San Francisco, CA 94104

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This email was sent to you because you have a Chime account.

Your privacy is important to us. Chime will never ask you to share sensitive, personal information such as your PIN, your full social security number, or Chime login information over the phone, through text, or on social media. See our [online guide](#) to learn more about protecting your personal information.